



# **PROGRAMS IN MEDICAL ASSISTING**

## **ASSOCIATE OF APPLIED SCIENCE IN MEDICAL ASSISTING (AASMA)**

## **CLINICAL CERTIFICATE IN MEDICAL ASSISTING (MACC)**

### **PROGRAM HANDBOOK**

**2025-2026**

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To the Medical Assisting Student:

Welcome to The Christ College of Nursing and Health Sciences! We are excited about the opportunity to partner with you as you begin your educational journey within the profession of Medical Assisting (MA).

The *MA Program Handbook* is an important document to guide you through and promote your successful completion of the program. Please read the document thoroughly and familiarize yourself with the policies, procedures, and regulations within the *MA Program Handbook*. The faculty, professional staff, and administration are available to assist you with policies, procedures, or regulations in the *MA Program Handbook* as necessary.

Occasionally it is necessary to introduce new or revise existing policies, procedures, or regulations in the *MA Program Handbook*. New policies and revisions will be posted on the College's electronic learning management system.

As you begin your journey, we encourage you to interact with your class peers and faculty members to help enhance and diversify your learning opportunities. Together we can enrich the culture of medical assisting through caring, collaboration, integrity, and excellence!

Best wishes for success in your educational endeavors!

Sincerely,

Faculty, Staff, and Administration

The Christ College of Nursing and Health Sciences  
Department of Health Sciences

## **FOREWORD**

The Christ College of Nursing and Health Sciences College Catalog and Associate of Applied Science, Medical Assisting (MA) Program/Medical Assisting Clinical Certificate (MACC) Handbook are guidebooks for our students in the MA program.

It is the responsibility of each student to know the contents of both documents and to respect and maintain the rules and standards of the College and the Department of Health Sciences.

The College and Department of Health Sciences reserve the right to change any provision or policy in the interest of the College, MA program, or students.

The MA Program Handbook can be accessed through the College's electronic learning management system.

### **PLEASE NOTE**

The Christ College of Nursing and Health Sciences is committed to a policy of non-discrimination on the basis of race, color, creed, national origin, citizenship, religion, ethnicity, age, gender, gender identity, genetics, marital status, sex, pregnancy, sexual orientation, military or veteran status, disability, or any other status protected by local, state or federal law (collectively, "protected statuses") in the administration of its educational, recruitment, and admissions policies; scholarship and loan programs; and athletic or other College-administered programs. All institutional processes and policies follow applicable federal and state laws and regulations related to discrimination.

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## HISTORY OF THE COLLEGE



### **Founding of the Predecessor: The Christ Hospital School of Nursing**

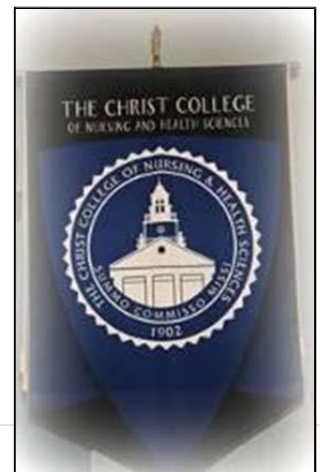
The Christ Hospital School of Nursing (TCHSN) was born in a tradition of caring. In 1888, a group of local citizens, led by soap maker James N. Gamble, invited Ms. Isabella Thoburn to come to Cincinnati. Their expectation was that she would start a program to train deaconesses and missionaries to carry on religious, educational, and philanthropic work to alleviate the appalling poverty that existed in the city. They could not have imagined the impact their invitation would have on the city at that time or now, more than a century later.

### **Conversion to The Christ College of Nursing and Health Sciences (TCCNHS)**

National and regional developments pointed to an evolving health care delivery system, increased needs, and desires of consumers for higher-quality patient care, augmented educational and skill requirements of the nursing workforce, and national trends toward degree granting educational programs for nursing. In the 2002–2003 academic year, the administration and faculty of TCHSN determined that it was essential for the school to evolve to address these trends by proposing that a new, independent institution be developed prompting the conversion to The Christ College of Nursing and Health Sciences.

The expanded course offerings and intensive curriculum within the College help prepare graduates for work in a broad array of health care settings. In the future, as the College assesses its progress, the infrastructure and foundation being laid will open doors for curricular and extracurricular innovations allowing for continued attention to the excellence in education and community engagement that has been at the core of the institution's mission and history. TCHSN officially closed its doors with its last graduating class in 2007. The College opened its doors in academic year 2006–2007, accepting its first class of students.

TCCNHS is accredited through the Higher Learning Commission, North Central Association of Colleges and Schools.



**Institutional Learning Outcomes:**

1. Apply an expanded knowledge base within one's chosen profession with the disposition to engage in life-long learning.
2. Demonstrate responsible engagement with social-political-cultural issues of local, regional, or global significance.
3. Demonstrate academic and professional competency in written and oral communication.
4. Demonstrate academic and professional competency within the sciences.
5. Engage in intellectual inquiry and critical thinking by identifying assumptions, making inferences, marshaling evidence, and giving coherent account of reasoning.

# Department of Health Sciences

## Health Sciences Purpose

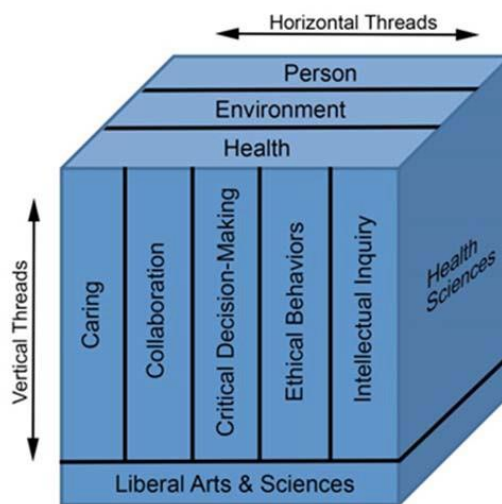
The purpose of the Health Sciences is to support the mission, vision, and values of The Christ College of Nursing and Health Sciences by providing a course of study with a foundation in the liberal arts and sciences. Students will acquire a fundamental understanding of the relationship between the person, environment, and health. The health science graduate will be a life-long learner who models ethical behavior, integrity, and excellence. Earning a health science degree from The Christ College of Nursing and Health Sciences, graduates will be equipped to participate in the healthcare arena as caring professionals engaging in critical decision making, intellectual inquiry, and collaboration.

## Health Sciences Philosophy

The faculty believe:

- A **person** is a unique individual having intrinsic value. Everyone has diverse physical, emotional, social, developmental, and spiritual needs in varying degrees of fulfillment and deserves caring interventions. The person and environment are constantly interacting.
- The **environment** includes all internal and external factors affecting and affected by the individual. A part of this dynamic environment is society, which consists of individuals, families, communities, and institutions. Any change in the environment may require varying degrees of adaptation. Health Sciences graduates assess the environment and people to identify opportunities to promote, maintain, or restore health.
- **Health** is the dynamic process of balance and harmony within the person, including physical, mental, and social well-being. A person's state of health is influenced by personal, societal, and cultural variables and may be affected by prevention and treatment strategies.

## Health Sciences Framework



Health Sciences Conceptual Framework

## Horizontal Threads for Health Sciences

For the Health Sciences, **person, environment, and health** constitute horizontal threads, which are those integrated concepts presented early, strengthened through repeated exposure and application, and woven throughout the curriculum for Health Science programs.

## Vertical Threads for Health Sciences

**Caring, intellectual inquiry, ethical behavior, critical decision making, and collaboration** comprise the vertical threads. These concepts and skills are arranged to build upon one another in alignment with a general sequence of learning. Scaffolded through the curriculum for Health Science programs, vertical threads guide the student's progression toward proficiency.

- **Caring** behaviors are nurturing, protective, compassionate, and person-centered. Caring creates an environment of hope and trust, where individual choices related to cultural values, beliefs, and lifestyle are respected.
- **Intellectual Inquiry** is a persistent sense of curiosity that informs both learning and practice, which stimulates visionary thinking. Intellectual inquiry invites the exploration of possibilities, allowing for creativity and innovation.
- **Ethical Behaviors** are characterized by conduct within legal, ethical, and regulatory frameworks; commitment to standards of professional practice; and accountability for one's own actions.
- **Critical Decision Making** encompasses the performance of accurate assessments, the use of multiple methods to access information, and the analysis and integration of knowledge and information to formulate evidence-based conclusions.
- **Collaboration** is working together with open professional communication to plan, make decisions, set goals, and implement strategies. Collaboration requires consideration of need, priorities and preferences, available resources, shared accountability, and mutual respect.

## Introduction to the Medical Assisting Program

The Associate of Applied Science in Medical Assisting Degree (AASMA) and Medical Assisting Clinical Certificate (MACC) program at The Christ College of Nursing and Health Sciences provides a course of study that integrates concepts from arts and sciences (arts and sciences courses are only applicable for the associate degree) into a medical assisting curriculum emphasizing academic excellence, professionalism, and clinical competence. The AASMA program is a 16-month, 4 semester program which requires a 160 Practicum at an assigned ambulatory clinic. This program prepares the medical assistant to perform duties in the front and back office and requires 60 credit hours of both medical assisting and health sciences curriculum to meet the completion requirements. Due to current demands in the healthcare field, medical assisting students are enrolled in the MACC program before completing the AASMA program. Students can complete a pathway to AASMA or other programs at the College upon completion of the MACC program.

The MACC program at The Christ College of Nursing and Health Sciences is a 15-week, 1 semester certificate program that integrates clinical medical assisting curriculum emphasizing academic excellence, professionalism, and clinical competency. The program focuses on back office medical assisting competencies only. This program requires a total of 16 clinical credit hours for completion. Students in this program are not required to complete a Practicum assignment.

### **Development of the Educational Competencies for the Medical Assistant.**

The Associate of Applied Science in Medical Assisting Degree (AASMA) and Medical Assisting Clinical Certificate (MACC) and the Clinical Certificate Medical Assisting (MACC) program incorporates the educational competencies for the Medical Assistant which are aligned with 2022 standards and guidelines as outlined by the Medical Assistant Educational Review Board (MAERB) and Commission on Accreditation of Allied Health Education Programs (CAAHEP).

#### **Administrative duties: (AASMA only)**

(The following outlines administrative duties that may be taught during the program)

- Greeting patients and families
- Scheduling appointments
- Using computer applications
- Entering and maintaining data in EHR system
- Answering telephones
- Updating and filing patient medical records
- Coding, billing, and filling out insurance forms
- Arranging for hospital admissions and laboratory services

#### **Clinical duties: (AASMA & MACC)**

(Clinical duties vary by state, but may include)

- Taking vital signs
- Obtaining medical histories
- Explaining treatment procedures to patients within scope of Medical Assistant
- Preparing patients for examination
- Assisting the provider (physician or advanced practice practitioner) during the examination
- Collecting and preparing laboratory specimens
- Performing basic laboratory tests
- Instructing patients about medication and special diets
- Preparing and administering medications as directed by a provider
- Injections and vaccinations
- Authorizing prescription refills as directed
- Obtaining Prior Authorizations before procedures
- Drawing blood (Venipuncture/Capillary)
- Taking electrocardiograms
- Removing sutures and changing dressings

## **Program Description**

The Associate of Applied Science in Medical Assisting Degree program provides a course of study with a foundation in the Arts and Sciences emphasizing academic excellence, professionalism, and clinical competence. The promotion of critical thinking skills, professional behaviors, and self-directed learning prepares graduates as medical assistants to work collaboratively in dynamic ambulatory health care settings with a diversity of cultures. Completion of the Associate of Applied Science in Medical Assisting Degree makes it possible for graduates to take the Medical Assisting Certification examination and to pursue more advanced educational pathways.

The Clinical Certificate in Medical Assisting program provides a course of study with a foundation in clinical skills, emphasizing academic excellence, professionalism, and clinical competence. The promotion of critical thinking skills, professional behaviors, and self-directed learning prepares graduates as back office medical assistants to work collaboratively in the dynamic ambulatory health care settings with a diversity of cultures. The completion of the Certificate in Medical Assisting makes it possible for graduates to take the Medical Assisting Clinical Certification examination and to pursue more advanced educational pathways.

## **Program goals and objectives:**

### **Goals:**

1. Students will demonstrate competent entry-level medical assistant skills and professionalism in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains upon completion of the MA/MACC programs.
2. To maintain a Medical Assisting program consistent with the guidelines and standards of the Commission for Accreditation of Allied Health Education Programs (CAAHEP), and Medical Assisting Educational Review Board (MAERB), and with Ohio statues and regulations for The Christ College of Nursing and Health Sciences.
3. To remain up-to-date and current with the changing healthcare industry.
4. To provide programs and resources for students, college, and community to provide a program that meets healthcare needs and the communities we serve.

### **Objectives:**

1. Maintain awareness of changes in the healthcare field and instructional/educational arena by reviewing literature, publications, and attending seminars that are health related.
2. Review and revise the Medical Assisting curriculum on a regular basis at minimum annually.
3. Review and revise the Medical Assisting program course syllabi on a regular basis at minimum annually.

4. Facilitate scheduled meetings of the Medical Assisting Professional Advisory Committee to gain information on local health care updates and changes to incorporate this into the program's curriculum.
5. Visit and survey practicum sites to gain input into the strengths and/or weaknesses of the Medical Assisting program and incorporate as necessary this information into the Advisory Committee and into curriculum review.
6. Maintain an active professional development program to ensure staff are abreast and current in health care and in education and instruction.

### **Program Outcomes:**

A graduate of the Associate of Applied Science in Medical Assisting Degree program and the Clinical Certificate in Medical Assisting at The Christ College of Nursing and Health Sciences will be able to:

1. Students will be able to demonstrate and perform at a competent entry-level medical assistant skills and professionalism in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains upon completion of the MA/MACC programs.
2. Demonstrate professional communication while interacting with providers, staff, and patients.
3. Perform professional administrative and clinical skills in the delivery of quality patient care, AASMA only.
4. Maintain ethical and legal behavior within the scope of practice for Medical Assistant.
5. Discuss the value of lifelong learning and continuing education.

The learning outcomes are successfully completed through cognitive, psychomotor, and affective competencies by demonstrating the following:

**1. Communication:** The Medical Assistant Professional graduate communicates effectively with patients, supervisors, support personnel, and other health care team members using suitable verbal, nonverbal, and written skills.

**2. Analytical Skills:** The Medical Assistant Professional graduate applies knowledge of basic sciences and medical theory to the application and appropriate modification of administrative and clinical medical assisting procedures. (Administrative skills apply in AASMA only)

**3. Citizenship:** The Medical Assistant Professional graduate possesses the necessary professional behaviors to practice as a medical assistant in a variety of practice settings.

**4. Critical and Creative Thinking:** The Medical Assistant Professional graduate applies critical/creative thinking and analytical skills to make sound administrative and clinical judgments to enhance patient care. (Administrative skills apply to AASMA only)

**5. Cultural Heritage and Literacy:** The Medical Assistant Professional graduate delivers patient care in a respectful manner that reflects sensitivity to individual differences.

**6. Concentration in Medical Assisting:** The Medical Assistant Professional graduate possesses the necessary entry level administrative and clinical skills to practice as a medical assistant in a variety of practice settings. (Administrative skills apply to AASMA only)

**6. Certification in Medical Assisting:** The Medical Assistant Professional graduate in the MACC program is successful in qualifying to sit for certification/registration with a national certifying organization.

#### **Assessment of Outcomes**

- A. The Christ College Medical Assisting Program participates in the College's cycle of ongoing assessment through a written systemic evaluation plan (SEP) as identified by the Office of Institutional Effectiveness.
- B. The correlation of course and program outcomes are located in the syllabus.

#### **Code of Ethics Policy**

The AAMA Code of Ethics for medical assistants sets forth principles of ethical and moral conduct as they relate to the medical profession and the particular practice of medical assisting. The AAMA Code of Ethics for Medical Assistants

Members of the AAMA dedicated to the conscientious pursuit of their profession, and thus desiring to merit the high regard of the entire medical profession and the respect of the general public which they serve, do pledge themselves to strive always to:

- A. Render service with full respect for the dignity of humanity.
- B. Respect confidential information obtained through employment unless legally authorized or required by responsible performance of duty to divulge such information.
- C. Uphold the honor and high principles of the profession and accept its disciplines.
- D. Seek to continually improve the knowledge and skills of medical assistants for the benefit of patients and professional colleagues.
- E. Participate in additional service activities aimed toward improving the health and well-being of the community.

#### **Medical Assistant Pin**

The medical assistant pin signifies the completion of a medical assisting program and/or certification. It serves as a symbolic welcome into the profession, acknowledging the hard work and dedication required. The pinning ceremony is a traditional event where graduates receive their pins, marking their achievement.

## Expected Student Engagement

### Communication and Engagement in Learning and Student Responsibilities

As a student at The Christ College of Nursing and Health Sciences, you will be expected to demonstrate the following behaviors related to accountability:

1. Report to class and clinical on time.
2. Turn in work (assignments) on time.
3. Follow the College and program attendance policies.
4. Exhibit honesty.
5. Refrain from cheating or stealing.
6. Refrain from repeating unacceptable behavior(s).
7. Admit errors as soon as discovered.
8. Seek assistance as needed from appropriate person(s) and/or resources.
9. Demonstrate responsibility for previous and ongoing learning (i.e., reviewing materials/notes from previous classes; completing assigned readings before coming to class, etc.).
10. Refrain from engaging in destructive criticism/communication/discussions.
11. Follow the policies of institutions that you visit as a student of The Christ College of Nursing and Health Sciences.
12. Treat self and others with respect.
13. Report unethical behaviors in a timely manner and unsafe conditions immediately.
14. Adhere to the College Code of Conduct.

### Communication

Communication expectations include clear and timely communication, both from teachers and students, regarding course information, assignments, and feedback. Students are expected to actively participate, seek clarification when needed, and maintain respectful communication. Acceptable forms of communication include: email, open office hours, Blackboard, and Virtual Classroom.

### Engagement in Learning

In Higher Education, it is customary that students are engaged in weekly learning activities to the number of credit hours allotted to the course. This number is guided by regional accrediting bodies.

The amount of time that a student should be engaged, per week, in learning activities (i.e. reading assignments, class assignments, tickets to class, clinical preparation, remediation, and to other learning activities), is as follows:

- 3 Credit Hour Course: at least 9 hours/week
- 4 Credit Hour Course: at least 12 hours/week
- 5 Credit Hour Course: at least 15 hours/week
- 6 Credit Hour Course: at least 18 hours/week

## Curriculum

### Medical Assisting Professional Program Curriculum:

The Christ College of Nursing and Health Sciences AASMA & MACC were developed utilizing recommendations from The Medical Assisting Education Review Board (MAERB). Educational Competencies for a Medical Assistant (ECMA), provide entry-level competencies found in the psychomotor and affective domains as identified in the Commission on Accreditation of Allied Health Education Programs (CAAHEP), and Standards and Guidelines for Medical Assisting Educational Programs MAERB 2022 Standards). See MAERB Standards and Guidelines 2022.

MAERB Standards and Guidelines 2022

[CAAHEP Standards Template II \(maerb.org\)](https://www.maerb.org/standards-and-guidelines)

### Program Sequence AASMA

Core Curriculum and Curriculum Plan Revised

| Year and Semester  | Course Title  | Credit   |                  | Delivery |
|--------------------|---|----------|------------------|----------|
|                    |   | Didactic | Lab/<br>Clinical |          |
| <b>Fr. I (15)</b>  | <b>Fall (2 nights)</b>  |          |                  |          |
| ENG 101            | English Composition   | 3        | 0                | online   |
| MAT 102            | Quantitative Reasoning  | 3        | 0                | F-2-F    |
| HCA 101            | Medical Terminology   | 3        | 0                | online   |
| BIO 102            | Structure & Function of the Body  | 3        | 1                | F-2-F    |
| FYE 102            | Learning Foundations  | 2        | 0                | F-2-F    |
| <b>Fr. II (15)</b> | <b>Spring (4 nights)</b>  |          |                  |          |
| COM 112            | Professional Communication & Behavior for Medical Assisting Professionals | 3        | 0                | hybrid   |
| TECH 101           | Basic Technology Skills and Applications<br>online                        | 3        | 0                | online   |
| MA 100             | Pharmacology for the Medical Assistant Professional                       | 2        | 1                | F-2-F    |
| MA 102             | Legal and Ethical Issues for Medical Assisting Professionals              | 2        | 0                | online   |
| MA 104             | Foundations for Clinical for the Medical Assistant Professional           | 3        | 1                | F-2-F    |
|                    |   |          |                  |          |
|                    |   |          |                  |          |

|                          |   |    |     |        |
|--------------------------|---|----|-----|--------|
| <b>Soph. I<br/>(16)</b>  | <b>Summer (4 nights)</b>  |    |     |        |
| MA 200                   | Diagnostic Procedures for Medical Assisting Professionals                                       | 3  | 1   | F-2-F  |
| MA 201                   | Administrative Procedures for the Medical Assistant (formerly 202 & 203)                        | 3  |     | Hybrid |
| MA 204                   | Medical Insurance/Coding & Financial Business Practice for the Medical Assistant (formerly 205) | 3  |     | Hybrid |
| MA 206                   | Fundamentals of Ambulatory Care for the Medical Assistant (formerly 207) – Co-Requisite MA 104  | 2  | 1   | F-2-F  |
| MA 208                   | Academic Appraisal for the Professional Medical Assistant (new course)                          | 3  |     | online |
| <b>Soph. II<br/>(14)</b> | <b>Fall (days)</b>  |    |     |        |
| MA 209                   | Career Development Capstone for Medical Assisting Professionals                                 | .5 | 4.5 | F-2-F  |
| PSY/SOC                  | <b>Elective</b>   | 3  |     | online |
| HUM                      | <b>Elective</b>   | 3  |     | online |
| Elective                 | <b>Elective</b>   | 3  |     | online |

Total Number of credits in the program 60

### Program Sequence MACC

| Semester                | Course Title   | Credit   |                  | Delivery |
|-------------------------|--|----------|------------------|----------|
|                         |  | Didactic | Lab/<br>Clinical |          |
| <b>Credits<br/>(16)</b> | <b>Fall – Spring - Summer</b>  |          |                  |          |
| BIO 102                 | Structure & Function of the Body   | 3        | 1                | F-2-F    |
| BIO 160                 | Food and Fitness   | 1        | 0                | online   |
| MA 104                  | Foundations for Clinical Medical Assistant Professional  | 3        | 1                | F-2-F    |
| MA 200                  | Diagnostic Procedures for Medical Assisting Professionals  | 3        | 1                | F-2-F    |
| MA 206                  | Clinical Reviews and Medical Emergency Procedures for the Medical Assistant (formerly 207) – Co-Requisite MA 104 | 2        | 1                | F-2-F    |
|                         |  | 12       | 4                |          |
|                         |  |          |                  |          |

Total Number of credits in the program 16

For the description of the above-identified courses in the Medical Assisting Curriculum, click here: [2024-2025 course catalog 2024-08.pdf](#) to access the course catalog.

## Institutional Policies

We are dedicated to fostering an environment where all individuals feel valued, respected, and empowered to contribute their best work.

Statement about these is not an inclusive list:

**Note:** The institutional policies referred in this document represent only a selection of key policies. They do not encompass all policies and procedures governing student conduct, academic expectations, or institutional operations. Students are responsible for reviewing and adhering to all applicable policies, which can be found in full in the College Catalog.

## Academic Advising

All students must schedule a meeting/planning session with an Academic Advisor prior to registering for classes.

Academic advisors are available through The Christ College of Nursing and Health Sciences through the Department of Student Success and in the Medical Assisting Professional program preferably by appointment however, advisors are available on-site to assist when needed. Students are responsible for seeing an advisor to review program progress/completion and to discuss problems they might be facing.

Faculty of the program attempt to maintain an “open-door” policy for students however, students are advised that the recommended and best policy is to schedule an appointment with their advisor to ensure that adequate time is available to discuss their situation. **An Education Plan** provides vital information regarding each student’s progression in their classes. Students are responsible for keeping track of completed classes and keeping the progress report up to date.

## Academic Integrity Policy

The Medical Assistant Professional is always expected to demonstrate honesty and integrity.

Medical Assistant Professionals will respect the privacy of all individuals encountered on campus, at the hospital, and at practicums during the educational and professional experience. The students must hold all information concerning employees, students, and patients strictly confidential. They may discuss this information only with medical personnel involved with the professional care of the patients and only in private patient care areas and conference areas. No patient identifiable records may be removed from any facility. (see attached link)

[The Christ Hospital Health Network Public Portal](#)

## Accommodations Policy

The Christ College of Nursing and Health Sciences (the “College”) is committed to students’ equal access to programs, services and activities in accordance with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act Amendments Act (ADAAA) of 2008. It is the College’s policy to provide individuals with disabilities full and equal enjoyment of the services, facilities, and privileges of the College. The College does not discriminate on the basis of disability in its admission, recruitment, academics, housing, research, financial aid, counseling, employment assistance, and/or any other service, facility, or privilege available to students or potential students. Further, the College does not screen out, exclude, expel, limit, or otherwise discriminate against an individual seeking admission as a student, or an individual enrolled as a student, based on disability. The College promotes an environment of respect and support for individuals with disabilities.

Please click here to visit: [The Christ Hospital Health Network Public Portal](#)

### Bullying Policy

The Christ College (TCC) prohibits hazing and bullying as defined by this policy and will investigate and respond to all reports of hazing and bullying.

This policy applies to conduct that occurs on or off-campus, between two or more people who are affiliated with The College or an organization associated with The College. Any student who participates in hazing or bullying is subject to disciplinary action, up to and including dismissal, pursuant to the Code of Conduct, Title IX, or other applicable policies and procedures. Educational activities may be required as conditions of the sanction. An individual or organization may be subject to other outcomes in accordance with the applicable outside constituents or group in which the student is involved, or their governing bodies. The College has the right to take action regardless of the actions of the governing body. Violations of this policy are additionally subject to referral to appropriate law enforcement.

Please click here to visit: [The Christ Hospital Health Network Public Portal](#)

### Code of Conduct Policy

The Christ College of Nursing and Health Sciences expects students to conduct themselves in a manner that reflects respect for others as well as themselves. The administration of the College of Nursing may suspend or terminate a student in incidences in which documented proof indicates that the behavior is inconsistent with the responsibilities of citizenship or the healthcare profession. Classroom Conduct Professionalism is expected in the classroom and online. During the Medical Assisting Professional’s education, we will practice and utilize a code of conduct that represents respectful and responsible behavior. We will respect the differences of students recognizing that we support a diverse population and culture. We recognize that practicing respectful and professional behavior will transfer to future career opportunities within respective practices.

Please click here to visit: [The Christ Hospital Health Network Public Portal](#)

### Complaint and Grievance Policies

All Medical Assistant Professional students have the right to fair hearing when they perceive the policies of the program have been violated. The procedure for grievances and appeals will be followed as outlined in The Christ College of Nursing and Health Sciences catalog.

The Christ College of Nursing and Health Sciences provides several means by which student complaints may be addressed. In all cases, students are advised to put their concerns in writing and carefully document the events that led to the complaint.

Complaints may be academic or non-academic in nature. A complaint against a College employee (faculty or staff) or representative arises when a student believe he or she has been subjected to inappropriate behavior by a department or College representative acting within their role or duty. A complaint of personal misconduct by a College employee arises when a student believes he or she is the subject of inappropriate behavior outside of the employee's role and duties within the College. Complaints may also arise from unfulfilled expectations related to college processes; for example, advising, academic accommodations, or maintaining a safe environment.

### Confidentiality Policy

The College's department heads, faculty, staff and employees are required to maintain the confidentiality of information entrusted to them by the College, students, associates, and the public and to comply with the requirements of the Family Educational Rights and Privacy Act ("FERPA"). Confidential information should be shared only on a need to know basis when disclosure is authorized and legally mandated.

### Inclement Weather Policy and Other Emergencies

The program reserves the right to implement changes in the curriculum, schedule, and policies at any time to preserve the high standards essential for approval by accrediting bodies and to protect the safety of patients. Students will be notified of all policy changes via the College's email system. The revised handbook will be posted on Blackboard and MyTCC.

Please click here to visit the Compliance Bridge Policy Portal: [The Christ Hospital Health Network Public Portal](#).

Please click here to visit the Compliance Bridge Portal: [The Christ Hospital Health Network Public Portal](#) and search emergency action plan for other emergencies: fire, tornado, active shooter, etc.

## Medical Assisting Professional Program:

### **Functional Abilities**

The American Association of Medical Assistants (AAMA) outlines the functional abilities expected of medical assistants, encompassing a combination of clinical, administrative, and general skills.

Clinical Functional Abilities:

- Patient Care: Taking medical histories, explaining treatment procedures, preparing patients for examinations, and assisting physicians during examinations.
- Specimen Collection and Handling: Collecting and preparing laboratory specimens.
- Basic Laboratory Procedures: Performing basic laboratory tests.
- Medication Administration: Administering medications (under direction), including injections, as permitted by state law and physician direction. This can include vaccinations/immunizations.
- Phlebotomy: Drawing blood.
- Electrocardiography: Performing electrocardiograms (EKGs).
- Wound Care: Caring for wounds and changing dressings.
- Patient Education: Instructing patients about medication and special diets.
- Vital Signs: Taking and recording vital signs.
- Sterilization: Sterilizing medical instruments.
- Equipment Operation: Operating equipment safely.
- Documentation: Accurately documenting patient care.

#### Administrative Functional Abilities:

- Patient Record Management: Updating and filing patient medical records.
- Insurance Coordination: Coding and filling out insurance forms, and helping patients understand and receive insurance coverage.
- Scheduling: Scheduling appointments.
- Correspondence: Handling correspondence, billing, and bookkeeping.
- Supply Management: Monitoring and ordering medical supplies.
- Communication: Answering telephones and communicating with patients, colleagues, and other healthcare professionals.

#### General Functional Abilities:

- Communication: Excellent written, verbal, and phone skills.
- Time Management: Maintaining a high level of efficiency and organization.
- Problem-Solving: The ability to measure, calculate, reason, analyze, and synthesize.

- **Adaptability:** Tolerating taxing workloads, functioning effectively under stress, and adapting to a changing environment.
- **Professionalism:** Demonstrating integrity, respect, and protecting patient confidentiality.
- **Embracing Change:** Embracing change, growth, and learning.
- **Physical Dexterity:** Possessing sufficient motor function to perform procedures and handle instruments.
- **Visual Acuity:** Ability to discriminate colors and identify instruments.

#### Important Notes:

- The exact scope of practice for medical assistants can vary by state or territory.
- AAMA-credentialed medical assistants adhere to the AAMA Code of Ethics.
- Certification, such as the CMA (AAMA) credential, validates the medical assistant's knowledge and skills, promoting patient safety and well-being.

#### MA Program Policy

In line with the Christ College Policy, the Medical Assisting Professional Program seeks to admit students compatible with the College mission and who have the prerequisite knowledge, skills, and abilities to assure a reasonable probability of success.

Applicants seeking admission to TCC are required to submit all application materials and fees; and complete all prerequisite requirements.

#### Admission Policy

General College Admission Requirements:

To be admitted into The Christ College of Nursing and Health Sciences, applicants must meet the following requirements. Each academic program may have additional requirements for admission.

**High School Requirements** (applicants who possess less than 12 semester/18 quarter hours of college coursework)

1. Submit high school transcript/GED.
  - Transcripts must be official and submitted in a sealed envelope.
  - No copies or faxed transcripts will be accepted.
  - High school seniors must submit their current official transcript at the time of application and a final transcript after graduation.

2. Have a minimum cumulative grade point average (GPA) of 2.0 (on a 4.0 scale); OR a minimum GED composite score of at least 460 (46 if taken before 2002)
3. For students with college credit, please send or email official, sealed high school and college transcripts to our admissions office for review.

Readmission Policy (see attached link)

Please click here to visit: [The Christ Hospital Health Network Public Portal](#)

MA/MACC Program Grading Scale:

1. Students must receive a “C” or higher in all MA/MACC program courses. Please see the syllabus for the course grading scale. Percentages are not rounded up before conversion to a letter grade.
2. Students may request an appointment with course faculty to discuss grades.
3. Extra credit and/or extra assignments are not provided to help/compensate with poor grades.
4. Final letter grades will be posted in J1 (Jenzabar).

### Classroom/Clinical/Lab Attendance

There are no “excused absences”. Any exam/work completed during a student absence will receive a zero. Students are permitted up to three (3) class absences to cover emergency or unforeseen circumstances before the final course grade is impacted. More than three (3) class absences will result in a drop of one full letter grade from the final grade. At the fourth (4) absence may result in reduction of a final grade of A to a B; a D would drop to an F.

Early Departure: Students must be present for at least 75% of lecture and lab to be considered present. Leaving class early is equivalent to a tardy.

### Classroom Expectations:

Attendance and Classroom Accountability:

As a student at The Christ College of Nursing and Health Sciences, you will be expected to demonstrate the following behaviors related to accountability.

5. Report to class and clinical on time.
6. Turn in work (assignments) on time.
7. Follow the College and program attendance policies.
8. Exhibit honesty.
9. Refrain from cheating or stealing.
10. Refrain from repeating unacceptable behavior(s).
11. Admit errors as soon as discovered.
12. Seek assistance as needed from appropriate person(s) and/or resources.

13. Demonstrate responsibility for previous and ongoing learning (i.e., reviewing materials/notes from previous classes, completing assigned readings before coming to class, etc.).
14. Refrain from engaging in destructive criticism/communication/discussions.
15. Follow the policies of institutions that you visit as a student at The Christ College of Nursing and Health Sciences.
16. Treat self and others with respect.
17. Report unethical behaviors in a timely manner and unsafe conditions immediately.
18. Adhere to the College Code of Conduct, outlined below.

### Classroom/Clinical/Lab Attendance

There are no “excused absences”. Any exam/work completed during a student absence will receive a zero. Students are permitted up to three (3) class absences to cover emergency or unforeseen circumstances before the final course grade is impacted. More than three (3) class absences will result in a drop of one full letter grade from the final grade. At the fourth (4) absence may result in reduction of a final grade of A to a B; a D would drop to an F.

Early Departure: Students must be present for at least 75% of lecture and lab to be considered present. Leaving class early is equivalent to a tardy.

### Make-up Policy

#### Scheduled Exams:

Only one unexcused make-up quiz/exam is available as make-up without losing points. Additional quizzes/exams that require make-up will deduct 10% from the score. In other words: Only ONE UNEXCUSED Make-up Exam is possible without a 10% deduction to the raw score.

All students are expected to be in class for scheduled exams. If a student misses a scheduled exam, the make-up will only be available when the instructor/faculty is contacted in writing (timed email). No more than one (1) missed exam or quiz is permitted per term. Students absent during exams or quizzes (more than one (1)) will receive a zero (0) score on all further missed exams or quizzes.

Late submissions of any assignments will be given a “two-day” after the due date grace period. Since all due dates are on Sundays @ 11:59pm – you will be given until Tuesdays’ class time to submit, if submitted after Tuesday, then 50% deduction will be given – if turned in one week late, then a zero will be given for that assignment.

### Lab/Competency:

All students are expected to be in class for lab or competency training. Any student missing a scheduled competency, either demonstration or check-off, must make an appointment with instructor within one week of return to school to make up this portion of the class. Failure to comply will result in a “Fail” for the competency. It is the responsibility of the student to follow up appropriately and make the appropriate arrangements to make up the lab/competency.

### Practicum/Clinical Policy:

The Medical Assisting Professional practicum will require a 160 hour **(UNPAID)** on-site, hands-on-clinical learning experience. Students must be 18 years of age to participate in the practicum experience.

### Smoke-Free Campus

**No smoking:** The Christ College of Nursing and Health Sciences is affiliated with The Christ Hospital Health Network which is a smoke free campus. There is no smoking permitted on the campuses of clinical agencies, including smoking in cars parked on campus or in parking garages is prohibited. This includes electronic cigarettes. Additionally, uniforms or clothing may not smell of smoke of any sort.

Please click here to visit: [The Christ Hospital Health Network Public Portal](#)

### Blood Exposure Protocol

Please click here to visit:

[secure4.compliancebridge.com/thechristcollege/public/WOPIremoteTest.php?key=450&edit=0&tag=8aaa23baa](https://secure4.compliancebridge.com/thechristcollege/public/WOPIremoteTest.php?key=450&edit=0&tag=8aaa23baa)

### Protection from Blood Borne Pathogen Infections:

Medical Assistant Professionals are required to provide care to patients in clinical settings during practicum courses and experiences. This clinical practice assignment may include the care of patients with infectious diseases (HIV/AIDS) or other patients with infections transmitted by blood or body fluids, if the instructor see the assignment as supportive to student learning. All students are required to follow guidelines established by the Center for Disease Control (CDC) and are required to follow Occupational Safety and Health Administration (OSHA) Guidelines. (See reference from OSHA website)

To ensure safety and protection of all students from accidental transmission of the HIV or other infections transmitted by blood and bodily fluids, universal precautions as prescribed by the CDC (see reference from CDC website) will be taught within the program theory and lab instruction.

Please click here to visit: <https://www.cdc.gov/niosh/topics/bbp/universal.html>

Please click here to visit: <https://www.osha.gov/laws-regs/regulations/standardnumber/1910/1910.1030>

The precautions are as follows:

- Use blood and body fluid precautions for all patients, since medical history and examination does not always provide reliable evidence of all patients' exposure to infection, HIV, and other fluid or blood-borne pathogens.
- Use of special precautions during pre-hospital and emergency care. The risk of blood exposure to health care employees may be increased and the infection status of the patient is generally unknown.
- Appropriate protective devices should be used to create a barrier between the student/employee to prevent exposure to skin and mucous membrane when in contact with blood and body fluids.

- Gloves should always be worn when in contact with blood, body fluids and mucous membranes. Handling items or surfaces soiled with blood or body fluids should always be handled with gloves on. Venipunctures and or other vascular access procedures always require the use of gloves.
- Masks and protective eyewear of face shields should always be worn during procedures likely to generate air-borne droplets nose and eyes.
- During procedures, gowns or aprons should be worn. (Procedures may generate splashes of blood or other bodily fluids).
- Always use caution to prevent injuries caused by needles, scalpels, and other sharp instruments. Always dispose of sharps in an appropriate manner in puncture resistant containers for appropriate disposal. To prevent needle sticks, needles should never be recapped, purposely bent or broken by hand.
- When doing CPR, minimize the need for emergency mouth-to-mouth resuscitation by making resuscitation bags, mouth pieces and ventilation devices available in areas in which the need for resuscitation is predictable.
- Health care workers/students with open lesions or weeping dermatitis should refrain from all direct patient care and from handling equipment until the condition resolves.
- Change gloves after caring for each patient, after procedures, as glove integrity cannot be assured with washing and repeated use.
- Proper handwashing prior to and immediately after patient contact is mandatory. Handwashing can help prevent illness. It involves five simple and effective steps (Wet, Lather, Scrub, Rinse, Dry). <https://www.cdc.gov/handwashing/> <https://www.cdc.gov/handwashing/show-me-the-science-handwashing.html>
- If soap and water are unavailable, use an alcohol-based hand sanitizer that contains at least 60% alcohol to clean hands.

Please click here to visit:

[secure4.compliancebridge.com/thechristcollege/public/WOPIremoteTest.php?key=450&edit=0&tag=8aaa23baa](https://secure4.compliancebridge.com/thechristcollege/public/WOPIremoteTest.php?key=450&edit=0&tag=8aaa23baa)

### Medical Situations

Any condition that impairs functioning and/or for which the student is currently being treated is to be individually evaluated by the faculty member, MA Program Director, and the Associate Dean, Health Sciences or designee regarding the student's ability to give patient care.

Infectious Conditions: If a student has symptoms of an acute communicable disease, arrangements are to be made for the student to be taken home or, if necessary, admitted to the hospital.

Surgery: If elective surgery is performed, upon return the student must be able to assume his or her full responsibility the first day of the return to class or clinical. A medical release submitted to the MA Program Director or designee, permitting a return to the College is required.

Hospitalization: Students who have been assigned to clinical areas and who have been hospitalized must provide a medical release to the MA Program Director or designee, upon return to class or clinical.

Illness and Convalescence: Any student under the care of a physician for an illness or condition that prevents attendance and/or full participation in the clinical experience is required to have a medical release signed by a physician stating that the student is capable of performing clinical activities with or without limitations. The medical release provides data for a final decision on a student's return to clinical by the faculty and MA Program Director or designee.

### Student Injury

In the event a student sustains an injury during the clinical experience.

1. The student should report injury to clinical faculty.
  2. The policy at the clinical agency for reporting such injuries should be followed.
- A. If an injury occurs at The Christ Hospital the student must immediately report the injury to the practice/clinical manager. The practice/clinical manager will facilitate appropriate documentation (incident reporting via Midas internal reporting system) and will implement policies and procedures as outlined by the hospital. Practice/clinical manager will report the injury to the medical assisting program director/practicum coordinator.
1. If a visitor is injured on the premises of the hospital or the Medical Office Building in Mount Auburn, contact the practice/clinical manager and Safety and Security at 585-2222. The responding officer will investigate the event, complete a report, and communicate this information to the risk management department. The visitor should be encouraged to receive an initial evaluation in the TCH Emergency Department to determine the extent of injury and whether treatment will be necessary.
  2. The visitor should be advised that the hospital Emergency Department will obtain all usual health insurance information at the time of registration and that the visitor's applicable insurer will be billed for this evaluation by the hospital and by physicians, such as the emergency room doctor and radiologist, for any necessary diagnostic testing and treatment.
  3. Patient and visitor incidents at all other TCH Network locations should be reported using the organization's electronic incident reporting system. If a patient/visitor's injury is serious enough to require diagnostic testing or treatment not available at the location, call 911 for transportation to the nearest emergency department.
  4. Risk Management will evaluate the circumstances of visitor incidents and may extend payment to health care providers for medical care or treatment not covered by health insurance which is reasonably related to an injury and to visitors for documented out-of-pocket expenses directly related to the injury.

**Medical Assisting students may not attend clinical/administrative practicum until proof of all mandatory requirements are met. All health requirements must be met and on file within the department. All background check results must be received, on file and approved. (Documentation must be on site at the college or in HR at TCHHN if current employee). Proof of drug screen and insurances are shown, and all current waivers are signed and on file at the college.**

#### Dress Code:

The Medical Assisting Professional program appearance guidelines closely align with practicum appearance requirements and expectations. These standards are in place to ensure the highest standards of dress and appearance that represents The Christ College of Nursing and Health Sciences and the Medical Assisting Professional program in the classroom, externship experience, and in the communities that we serve. These guidelines and standards are in place to ensure a positive presentation to the medical professionals, leadership team, and patients. Professionalism affects how others perceive you in the field, will impact the confidence others instill in you in your role as Medical Assistant Professional and influences your chances for promotion.

Civility in the classroom and during practicum experiences is always demanded/expected. Disruptive, rude, sarcastic, obscene, or disrespectful speech or behavior has a negative impact on everyone and will not be tolerated. Demonstration of disrespectful conduct or speech will result in removal from the classroom setting or practicum and will receive a zero for any work completed. Faculty reserves the right to permanently remove a student from the class and or program for inappropriate conduct after consultation with the Program Director and Academic Dean.

Uniform: To be worn to all classes, practicum experiences, simulation lab, practice lab as instructed by faculty/professor.

Classroom Dress Code: Dress casual to business casual (business casual attire is more formal than weekend wear).

- Clothes and shoes must be clean and neat.
- Black slacks or khakis, dress jeans are permitted (no tears, frays, and or holes). Check hem length which should not be sagging or dragging on the ground.
- Dresses and or skirts must cover the abdomen and be of modest length (tip of the longest finger – roughly mid-thigh or longer).
- Dress shirts/blouses are to be buttoned appropriately and of modest cut (complimentary T-shirt/camisole must be worn for modesty; watch hemlines and cleavage).
- Clothing should fit comfortably and be pressed, presentable and wrinkle free.

The following are not permitted at any time:

- Pajamas, loungewear, etc.
- Bare feet
- Shorts, leggings, tights (may be acceptable if long shirt/top is worn and covering the waist, hips, and thighs)

- Halters
- Sleeveless shirts or camisoles worn alone (covered with a complimentary blouse, sweater, etc.)
- Faded T-shirts, shorts, torn clothing, and risqué attire are not appropriate
- Hat, hoodie, or sunglasses
- Flip-flops/slippers – sandals with heel strap may be acceptable in classroom settings.
- Excessively high-heeled shoes – no more than 2-inch heel (make sure can professionally, safely, and comfortably walk in heels)

#### Accessories:

- Moderate jewelry – one wedding ring and one pair of small earrings in the ear lobe. No large or dangling earrings should be worn in classroom/lab settings, or practicum settings.
- Necklaces should not be visible.
- No other visible body jewelry, piercing, tongue/nose rings are permitted.
- No tattoos should be visible.
- Avoid heavy scented products: perfumes, after shave/cologne, deodorants, soaps, hair products, laundry products, tobacco, wood smoke, etc.

#### Hair and Nails:

- Hair is to be clean and neatly groomed.
- Hair should be pulled back if length is at shoulder length.
- Nails should be clean and neatly trimmed; clear nail polish is permitted. Artificial nails are not permitted in the lab/practicum setting (asepsis and client/peer related to safety issues).
- Male students should be clean shaven or have neatly trimmed beards or moustache.

#### Other:

- Simple, clean make-up.
- Gum chewing is not permitted. It detracts from your professional demeanor (mints may be used as needed to ensure breath is always fresh).
- Cleanliness is a vital part of demonstrating professionalism to clients and the medical team. Attention to personal hygiene is essential. Clothes should be clean, unwrinkled, and neat. It is the right of patients and families to be cared for by staff/students who maintain high standards of personal hygiene.
- Cell phones should be turned off and out of sight. Consistent use of cell phones without permission during classroom/lab and practicum will be addressed by faculty/Program Director.

#### Social Media:

- Online communication through social media and networking is a recognized form of daily communication. (Refer to The Christ College of Nursing and Health Science policy on social media).
- Please click here to visit: [The Christ Hospital Health Network Public Portal \(compliancebridge.com\)](http://The Christ Hospital Health Network Public Portal (compliancebridge.com))

### Practicum/Residency: (AASMA and MACC)

All policies, rules, and regulations of the practicum facility in addition to The Christ College of Nursing and Health Sciences Medical Assisting Professional program rules and regulations (Practicum guidelines, expectations and rules will be reviewed by faculty during orientation). Examples of professional/behavioral guidelines include but are not limited to the following:

- Respect the confidential nature of all sensitive information pertaining to the patient, provider, and facility/office.
- Use of cell phones in clinical areas will result in failure to pass practicum if multiple reminders are required by the staff.
- Use professional voice, tone, and language.
- Be responsible for your own conduct and actions during the practicum experience
- Maintain a professional attitude/behavior and demeanor at the practicum site.
- No fraudulent acts, such as falsification of time sheets or falsification of records, will be tolerated.
- Do not misrepresent yourself and your professional status.
- Do not provide advice to patients beyond your scope of practice.
- Take confidentiality seriously, do not practice breaches of patient confidentiality.
- Do not demonstrate flirtatious behaviors with members of the care team. Do not engage in inappropriate relationships during practicum experience.

### Medical Releases

- Medical Release **Without** Limitations: A release stating that the student may return to clinical duty without limitations implies that, in the physician's opinion, the student's performance and function will not be a safety risk to patients, healthcare members or other students.
- The release, signed by the student's physician should state: "(Student name) may return to clinical without limitations on (date)."
- A medical release without limitations is required for a student to return to full participation in clinical activities.
  
- Medical Release **with** Limitations: A medical release that includes limitations should have a detailed listing of the limitations and the timeframe for the limitations.
- The student's return to full participation in clinical activities may be denied.
- It will be up to the discretion of the clinical faculty and the MA Program Director or designee, to decide if the restrictions will interfere with patient safety and student safety and performance.

### Community Service:

Members of the health care team are called to help and/or serve the needs of the communities that we serve. Students will complete community service as necessary (serve opportunities will be discussed in orientation) and outlined based on community need. As responsible citizens, health care professionals

are charged with civic responsibilities and are expected to be active and participatory in the community and government.

### Equipment and Lab Maintenance:

- After use of equipment and supplies all items should be returned to the appropriate place.
- No equipment may be removed from the lab at any time.
- At the end of a lab session, students are expected to leave the laboratory in the order which includes:
  - Ensuring that all surfaces are clean
  - Making and straightening beds/exam tables
  - Returning models and equipment to appropriate location/spaces
  - Table and chairs are neat and in proper order and location
  - All trash and papers should be disposed of in proper manner
  - All equipment (IT/laboratory) should be returned to proper location
  - Mannequins must be secured on exam tables, chairs, or on carts
  - To conserve energy, lights are to be turned off when exiting classrooms

### Uniforms:

Uniforms are required for all clinical/administrative practicums, including clinical classroom and lab simulation classes. Related expenses are the responsibility of the student.

#### Uniforms include:

- Scrub top and scrub pants. (Scrub color will generally be black or blue, we will discuss in orientation).
- Long-sleeve, hip-length lab coat (will discuss during orientation to practicum experience).
- Shoes must be white with closed toe and heels covered. Entire foot must always be covered.

### Health Requirements:

#### Physical Examination (Not required for MACC Program)

Students are required to obtain a physical exam through Employee Health of The Christ Hospital Health Network, documenting evidence of good physical and mental health, date of the exam, and physician's signature prior to the beginning of the MA program.

#### Drug Screening (Not required for MACC Program)

A negative urine drug screen is required and must be completed at Employee Health.

Additional testing may be required per agency policy and/or suspicion of drug or alcohol use at student's expense.

#### Health Screening and Immunization Requirements (Not required for MACC Program)

##### A. Requirements prior to ENTRY into the MA program includes:

1. COVID-19 vaccination. "All students entering the clinical setting will be required to submit proof of full vaccination for the Covid-19 virus prior to the start of the clinical experience."
2. Tuberculin (TB) Test

- a. If a student has a positive TB test, documentation must be provided of the amount of induration at the skin test site and a chest X-ray showing no evidence of disease must be on file. The chest X-ray is valid for a period as designated by the clinical agency.
- 3. Documentation with dates of the following vaccines/immunizations:
  - a. One Tetanus-Diphtheria-Pertussis (Tdap) booster after the age of 12 years must include Pertussis and be within last ten (10) years. Documentation of Booster must be provided if over ten (10) years.
  - b. Two doses of the measles, mumps, and rubella (MMR) vaccine
  - c. Varicella (Chicken Pox) vaccine proof of immunity through one of the following:
    - i. Physician statement of having history of Chicken Pox disease
    - ii. Two doses of the Varicella vaccine
    - iii. A copy of actual lab results indicating a positive Varicella titer (value over 1.10)
  - d. At least two (2) doses of the three-dose Hepatitis B vaccine series are required prior to the start of the first clinical day. Series must be completed.
- 4. If documentation of the above vaccines cannot be obtained, titers will be drawn.
- B. Requirements after admission to the MA program
  - 1. An annual TB test is required during the annual TB screening period for The Christ Hospital Network.
  - 2. An annual flu vaccine is required by the date specified by the clinical agency.
    - a. If the student is not able to receive the vaccine, a physician's letter must be provided including the reason (i.e. allergy).
    - b. The student must follow the protective stipulations of The Christ Hospital Health Network and the clinical agency.
- C. Clinical agencies may also require additional immunizations and it is the student's responsibility to schedule the immunization(s), pay for the immunization(s), and provide official proof of having met the immunization requirement
- D. If one or more of the above health requirements are not complete by the due date, the student will be suspended from class and clinical.

Please click here to visit: [The Christ Hospital Health Network Public Portal \(compliancebridge.com\)](https://compliancebridge.com)

#### Health Services/Emergency Procedures:

The Christ College of Nursing and Health Sciences has no health services onsite, at the campus. Students should seek health care with their own physicians. In the event of an emergency while on campus, emergency procedures will be followed. (see attached link)

Please click here to visit: [The Christ Hospital Health Network Public Portal](https://compliancebridge.com)

#### Disciplinary Standards and Procedures:

Students who violate any of the required standards and procedures during the Medical Assisting Professional program will face disciplinary action as outlined within The Christ College of Nursing and Health Sciences catalogue.

Please click here to visit: [The Christ Hospital Health Network Public Portal \(compliancebridge.com\)](https://compliancebridge.com)

### Disability Compliance:

Please click here to visit: [The Christ Hospital Health Network Public Portal \(compliancebridge.com\)](https://www.christhospital.com/compliancebridge.com)

### Program Completion:

Students must successfully pass all psychomotor and affective competencies to pass each course and/or to progress in the program. Students must complete required 60 hours of course work (AASMA) and 16 credit hours (MACC) and required practicum (AASMA only), receiving a passing grade in all course work, and demonstrating clinical and administrative (AASMA only) competency during practicums. All required documentation must be completed, signed, and returned to the required faculty/department in a time manner as outlined. Graduates are encouraged to attend and participate in the college graduation ceremony.

## American Association of Medical Assistants/Certification (AAMA):

### CMA Code of Conduct/Certification: February 2018

<https://www.aama-ntl.org/docs/default-source/cma-exam/code-of-conduct.pdf?sfvrsn=12>

### CMA Standards:

<https://www.aama-ntl.org/docs/default-source/cma-exam/disciplinary-standards.pdf?sfvrsn=10>

#### I. Grounds for denial of eligibility for the CMA (AAMA) credential, or for discipline of the CMA (AAMA)

- A. Obtaining or attempting to obtain certification, or recertification of the CMA (AAMA) credential, by fraud or deception.
- B. Knowingly assisting another to obtain or attempt to obtain certification or recertification by fraud or deception.
- C. Misstatement of material fact or failure to make a statement of material fact in application for certification or recertification.
- D. Falsifying information required for admission to the CMA (AAMA) Certification/Recertification Examination, impersonating another examinee, or falsifying education or credentials.
- E. Copying answers, permitting another to copy answers, or providing or receiving unauthorized advice about examination content during the CMA (AAMA) Exam.
- F. Unauthorized possession or distribution of examination materials, including copying and reproducing examination questions and problems.
- G. Found guilty of a felony or pleaded guilty to a felony. However, the Certifying Board may grant a waiver based upon mitigating circumstances, which may include, but need not be limited to the following:
  - 1. The age at which the crime was committed

2. The circumstances surrounding the crime
3. The nature of the crime committed
4. The length of time since the conviction
5. The individual's criminal history since the conviction
6. The individual's current employment references
7. The individual's character references
8. Other evidence demonstrating the ability of the individual to perform the professional responsibilities competently, and evidence that the individual does not pose a threat to the health or safety of patients

H. Violation of any laws relating to medical assisting practice, including the common law duty of providing a standard of care that meets or exceeds that of the reasonably competent and knowledgeable CMA (AAMA).

I. The possession, use, or distribution of controlled substances or drugs in any way other than for legitimate or therapeutic purposes, or the addiction to or diversion of controlled substances or drugs (including alcohol), the violation of any drug law, or prescribing controlled substances for oneself.

J. Violation of any policies, procedures, and regulations of the American Association of Medical Assistants Certifying Board, including regulations governing the use of the CMA (AAMA) credential.

K. Violation of the American Association of Medical Assistants (AAMA) Code of Ethics.

L. Failure to cooperate reasonably with the investigation of a disciplinary matter.

## **II. Expired credentials**

A. It is unethical and a misrepresentation to publicly display the CMA (AAMA) certification title or to use the CMA (AAMA) initials after your name if your credential has expired.

## **III. Procedures for adjudicating alleged violations of *Disciplinary Standards***

A. The CMA (AAMA) or applicant for the CMA (AAMA) credential shall be informed in writing of the basis for denial of eligibility for the CMA (AAMA) credential, or for discipline of the CMA (AAMA).

B. The CMA (AAMA) or applicant shall be given the opportunity to submit written evidence regarding the alleged violations.

C. The CMA (AAMA) or applicant shall be given the opportunity to appeal the decision of the Certifying Board to an appeals panel established by the Certifying Board.

## **IV. Possible sanctions**

A. Denial of eligibility for the CMA (AAMA) Exam

B. Scores invalidated, scores withheld, or scores recalled

C. Probation

D. Reprimand

E. Temporary revocation of the CMA (AAMA) credential

F. Permanent revocation of the CMA (AAMA) credential

G. Requirement to return certificate and wallet card if credential is temporarily or permanently revoked

## National Healthcareer Association Certification

MACC students sit for the CCMA upon successful completion of certificate program.

[Medical Assistant Certification | CCMA \(nhanow.com\)](#)

CCMA Candidate/Student Handbook

[candidate\\_handbook.pdf \(nhanow.com\)](#)

## Miscellaneous Information/Policies and Procedures:

Academic Policies and Procedures (see The Christ Hospital of Nursing and Health Sciences catalogue).

Please click here: <https://www.thechristcollege.edu/college-catalog/academic-information/#508637503>

**THE CHRIST COLLEGE  
OF NURSING AND HEALTH SCIENCES**

**MACC/AAS MEDICAL ASSISTING DEPARTMENT**

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**Student Handbook Verification Form**

I have obtained and read (or will read on-line version) of The Christ Hospital MACC/AAS Medical Assistant Program publications:

- Associate of Applied Science Medical Assisting Department Student Handbook (Fall 20205-2025 Edition).
  
- Medical Assisting Clinical Certificate Department Student Handbook (Fall 2024-2025 Edition).

I have (circle one) scheduled an appointment OR have met/spoken with my faculty advisor prior to beginning of classes.

Please return the signed and dated form to the Program Director/Practicum Coordinator. This form will be placed in your student file for future reference.

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Student Name – Printed Above

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Student Signature Above

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Date

Received in Program Director/Practicum Coordinator \_\_\_\_\_  
Signed: \_\_\_\_\_